



# China Life MPF Member Online Account Two-Factor Authentication User Guide

## Member Online Account for Website & Mobile Apps

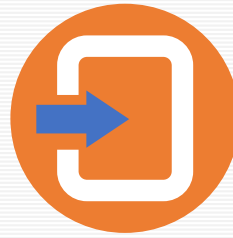
- Same account for website and mobile apps
- **Website:** www.chinalife.com.hk First click “Login” in the top-right-hand corner and then select “Hong Kong MPF” under “Individual”
- **Mobile apps:** Download “China Life MPF” (iOS or Android) and click “Member Login”

## What is Two-Factor Authentication (2FA)? When do I need to use 2FA?

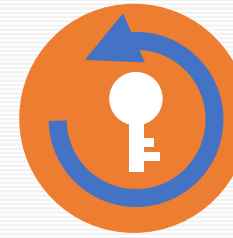
- A more secure and reliable identity confirmation method
- For login, a one-time verification code will be sent to your mobile no. or email address held by record of China Life Trustees Limited every time. Verification code (together with the password you have set) is a must to login
- To register online account for first-time\* and/or to reset password, verification code is also required to work with your HKID/passport number and date of birth



**First-Time Registration**



**Login**



**Reset Password**

\* If you have registered with other China Life MPF account(s) before, no re-registration is needed.



# First-Time Registration

## Step 1 – Identity Authentication

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English ▾

### Member Registration

Identity Authentication | Set up your online account | Completed

#### Identity Authentication

HKID/Passport:   
Please enter your HKID number. If your HKID number is A123456(7), please enter A1234567.

Birthday:

Receive Verification Code by:  SMS  Email  
A one-time verification code will be sent to member's mobile no. or email address held by record of China Life Trustees Limited

Verification Code:

[> Login](#)

Click "Register" on login page to enter this page

Enter your HKID/ Passport No. or User ID

Enter your date of birth

Select the way you would like to receive the verification code. Then click "Send Verification Code", a one-time verification code will be sent to your mobile no. or email address registered at China Life Trustees Limited

Verification code has been sent to Mobile No852123\*\*\*78

OR

Verification code has been sent to E-Mail: abc\*\*\*\*j@xxxxxx.com

Enter the verification code received

CLT: Your MPF first time registration verification code is 123456. Please enter this code to continue the registration.

Click "Next Step"





# First-Time Registration

## Step 2 – Set Up Your Online Account

### Member Registration



#### **1. Set up your online account**

User ID:

(6-20 alphabets or numbers)

Set an user ID for your online account

Password:

(Minimum 8 character; must include at least 1 upper case, 1 lower case letter and 1 number)

Set a password for your online account and enter it again

Confirm Password:

Next Step



# First-Time Registration

## Step 3 – Completed



### Member Registration



Identity Authentication



Set up your online account



Completed

**Completed**

Completed

Login

> Login



# Login

## 登入

僱主  成員

登入編號類別:

登入編號:

請輸入您的香港身份證號碼，如您的香港身份證號碼是A123456(7)，請輸入A1234567。

密碼:

請注意，如您持有「網上服務登入密碼」信件，該信件上的密碼已經失效，請按下方的「註冊」設定您的帳戶後再登入。

驗證碼接收方式:  短訊  電郵  
一次性驗證碼將發送到成員於中國人壽信託有限公司記錄的手機電話號碼或電郵地址

驗證碼:

歡迎下載手機應用程式「China Life MPF」



Apple



Android

[> 忘記密碼?](#) [> 註冊](#)

You may choose one of the login ID types in below:

1. HKID / passport; or
2. User ID that you have set in registration

Enter your HKID / passport number or User ID

Enter the password you have set in registration

Select the way you would like to receive the verification code. Then click "Send Verification Code", a one-time verification code will be sent to your mobile no. or email address registered at China Life Trustees Limited

短訊

Verification code has been sent to Mobile No:852123\*\*\*78

OR

電郵

Verification code has been sent to E-Mail: abc\*\*\*\*\*j@xxxxxx.com

Enter the verification code received

CLT: Your MPF login verification code is

Click "Login"





# Reset Password

## Step 1 – Identity Authentication

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English

### Forget Password (Member)

Employer  Member

Identity Authentication    Reset Password    Completed

**Identity Authentication**

HKID/Passport:

Birthday:

Receive Verification Code by:  SMS  Email

A one-time verification code will be sent to member's mobile no. or email address held by record of China Life Trustees Limited

Verification Code:

[> Login](#)

Click "Forget Password" on login page to enter this page

Enter your HKID/ Passport No. or User ID

Enter your date of birth

Select the way you would like to receive the verification code. Then click "Send Verification Code", a one-time verification code will be sent to your mobile no. or email address registered at China Life Trustees Limited

Verification code has been sent to Mobile No852123\*\*\*78 **OR** Verification code has been sent to E-Mail: abc\*\*\*\*j@xxxxxx.com

Enter the verification code received

CLT: Your MPF account reset password verification code is

Click "Next Step"





# Reset Password

## Step 2 – Reset Password



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English ▾

### Forget Password (Member)



#### Reset Password

Password:

••••••••

(Minimum 8 character; must include at least 1 upper case, 1 lower case letter and 1 number)

Confirm Password:

••••••••

Next Step

> Login


Set a new password and enter again

Click "Next Step"



# Reset Password

## Step 3 – Completed

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### Forget Password (Member)

Identity Authentication      Reset Password      **Completed**

**Completed**

Completed

Login

[> Login](#)