

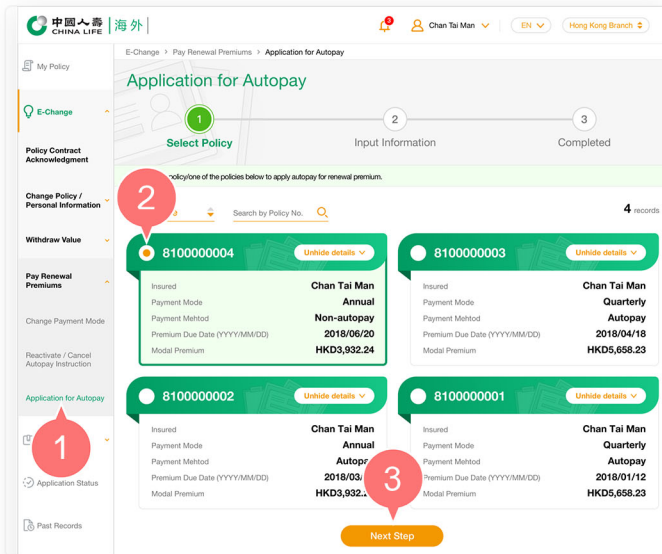
Application for Renewal Premium Payment Related

Quick and Time-saving!

Self Service Application for Autopay

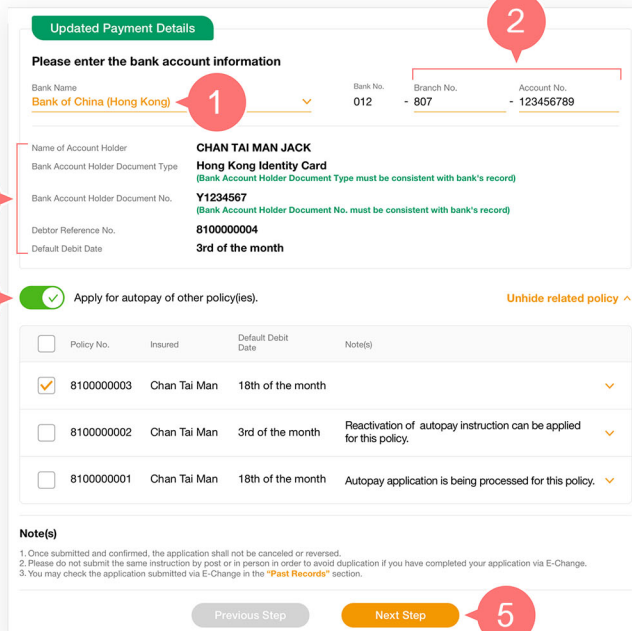
Please scan the QR code to login Individual Customer Portal
 cs.chinalife.com.hk

Step 1 Select Policy



1. After logging into the Individual Customer Portal, select "E-Change" from the main manual. Then, select "Application for Autopay" from "Pay Renewal Premiums".
2. Select one of the policies by clicking the round button.
3. Click "Next Step" to Step 2.

Step 2 Input and Confirm Information



1. Scroll down the list in the "Updated Payment Details" section to select bank name.
2. Enter the bank account no. including the branch no. and account no..
3. Other authorization information will be shown in the "Updated Payment Details" section automatically, including the name of account holder, bank account holder document type, bank account holder document no., debtor's reference no. and default debit date.
4. If there are other applicable policy(ies) which can apply autopay, the "Apply for autopay of other policy(ies)" button will be drag to the right automatically. You may tick the policy(ies) to apply autopay (if any).
5. Click "Next Step" to submit.

Declaration

- All required payment and complete supporting documents have been submitted to the Company.
- The request is accepted and approved by the Company during the lifetime and continued insurability of the Insured.
- The information and statement made in this request and in other documents as required by the Company shall form the basis for this policy alteration request and form a part of the policy(ies) unless otherwise specified.
- I/We provide valid documentation proofs (such as identity document and address proof) to the satisfaction of the Company for the Company to conduct due diligence on myself/ourselves, the ultimate beneficial owner of the policy (if any) and my/our authorized signatory(ies) (if applicable) pursuant to the Anti-money Laundering and Counter-Terrorist Financing (Financial Institutions) Ordinance, Cap. 615.

Part I | Personal Information Collection Statement
I/We confirm that I/We have read and understood the Personal Information Collection Statement (PICS) of China Life Insurance (Overseas) Company Limited. For the latest version of the PICS, it can be downloaded from www.chinalife.com.hk. PICS is made available upon request.

Disagree Agree

7 Are you sure you want to update the following information?

Updated Payment Details

Policy No.	8100000004
Bank Name	Bank of China (Hong Kong)
Account No.	012-807-123456789
Name of Account Holder	CHAN TAI MAN JACK
Bank Account Holder Document Type	Hong Kong Identity Card
Bank Account Holder Document No.	Y1234567
Debtor Reference No.	8100000004
Default Debit Date	3rd of the month

Other policy(ies) which applied for autopay

Default Debit Date - 18th of the month	8100000003
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Please note :

- The debtor reference no. is consistent with the policy no. for the above autopay application.
- Any autopay application which is currently being processed for the above policy(ies) will be superseded by this autopay application, and the existing autopay arrangement, if any, will be ceased immediately. A confirmation letter will be sent by us after the autopay arrangement has been successfully set up. You may also check the autopay information in the section of "Payment Information" under the "Policy Details" page by clicking the relevant policy no. in the policy list on the "My Policy" page by then.
- The autopay instruction will be commenced when the policy(ies) is in force and has no overdue premium and interest.
- If the policy date is from 16th day to 31st day of the month, the premium will be debited on the 3rd of the month after the premium due date. If the policy date is from 1st to 15th of the month, the premium will be debited on the 18th of the month after the premium due date. If the policy date is from 1st to 15th of the month and the 18th day of the month is a public holiday, the premium will be debited on the following workday.

Return to Change Confirm Submission

- After reading the Terms and Conditions, click "Agree" to continue.
- Preview the page and verify whether the information entered is correct.
- If the autopay authorization information is correct, click "Confirm Submission".
- If you need to change the autopay authorization information, click "Return to Change".

Step 3 Completed

My Policy

E-Change > Withdraw Value > Application for Autopay

Application for Autopay

Select Policy Input Information Completed

✓ We have received your application

You may check the application status in "Past Records".

Reference no. is
 << WEB2018123456789 >>

Return to My Policy

Application Status Past Records

- You have successfully completed the application procedures.
- Click "Return to My Policy" to return to homepage, or
- Select "Past Records" from the main manual to check relevant application records.

- Review all policy information at one go
- Check application status anytime
- View various types of E-Notice
- Submit E-Claim instantly
- Change policy information instantly
- Receive instant important messages