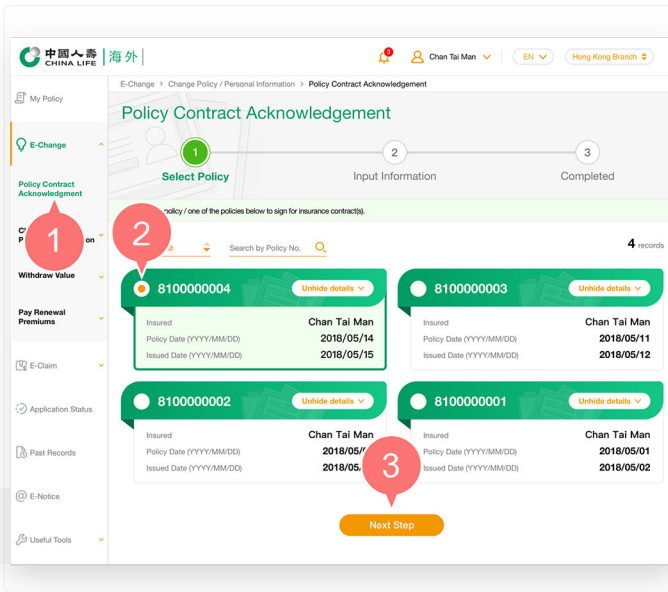




Self Service Policy Contract Acknowledgment

Please scan the QR code to login Individual Customer Portal
 cs.chinalife.com.hk

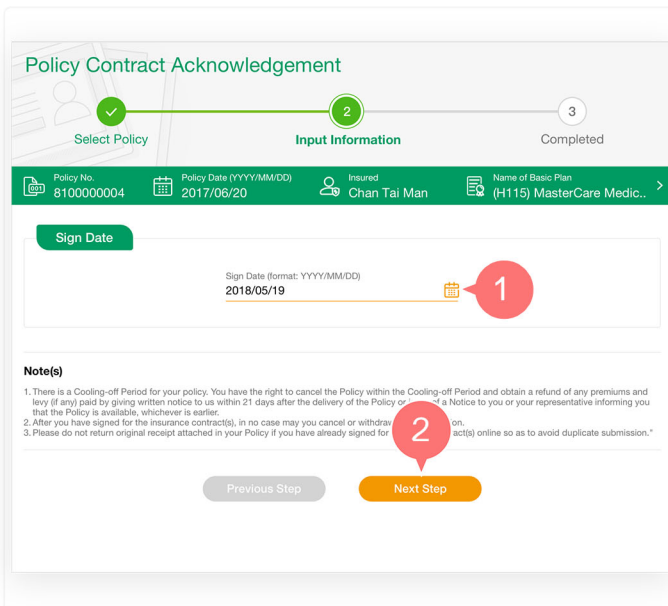
Step 1 Select Policy



1. After logging into the Individual Customer Portal, select "E-Change" from the main manual. Then, select "Acknowledgement of Receipt of Policy Contract".
2. Select one of the policies by clicking the round button.
3. Click "Next Step" to Step 2.



Step 2 Select Date



1. Select or, in the format required, enter the date when you acknowledged receipt of the policy contract.
2. Click "Next Step" to submit.

