

Application for Renewal Premium Payment Related

Quick and Time-saving!



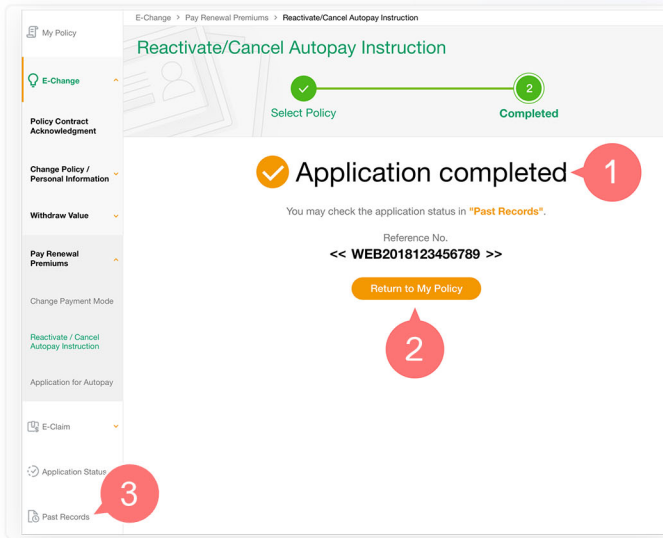
Self Service **Reactivate or Cancel Autopay Instruction**

Step 1







1. After logging into the Individual Customer Portal, select "E-Change" from the main manual. Then, select "Reactivate/Cancel Autopay Instruction" from "Pay Renewal Premiums".
2. Select one of the policies by clicking the round button.
3. Click "Next Step".
4. After reading the Terms and Conditions, click "Agree" to continue.
5. Preview the page and verify whether the information entered is correct.
6. If the updated autopay instruction is correct, click "Confirm Submission".
7. If you need to change the autopay instruction, click "Return to Apply".



Step 2 Completed



1. You have successfully completed the application procedures.
2. Click "Return to My Policy" to return to the homepage, or
3. Select "Past Records" from the main manual to check relevant application records.

-  Review all policy information at one go
-  Check application status anytime
-  View various types of E-Notice
-  Submit E-Claim instantly
-  Change policy information instantly
-  Receive instant important messages